

Semester Line Report

Month **June** **2018**

		CLOSED	11am-6pm	11am-6pm	11am-6pm	11am-5pm	11am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date						1	2
Average Wait	Week 3	CLOSED				3 min	2 min
Longest Wait						16 min	13 min
Time of Longest Line						4:10 PM	11:00 AM
Total Classroom Exams						291	58

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	3	4	5	6	7	8	9
Average Wait	Week 4	CLOSED	3 min	3 min	7 min	2 min	2 min
Longest Wait			10 min	8 min	18 min	8 min	10 min
Time of Longest Line			4:50 PM & 5:00 PM	5:00 PM	4:50 PM	4:20 PM	11:10 AM
Total Classroom Exams			197	230	418	195	51

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	10	11	12	13	14	15	16
Average Wait	Week 5	CLOSED	4 min	5 min	5 min	<1 min	3 min
Longest Wait			16 min	11 min	18 min	9 min	16 min
Time of Longest Line			4:30 PM	4:10 PM	4:20 PM	11:40 AM	11:10 AM
Total Classroom Exams			291	418	302	139	53

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	17	18	19	20	21	22	23
Average Wait	Week 6	CLOSED	3 min	4 min	5 min	4 min	None
Longest Wait			14 min	13 min	17 min	13 min	None
Time of Longest Line			11:00 AM	5:10 PM	5:00 PM	12:40 PM	None
Total Classroom Exams			385	340	495	351	8

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	24	25	26	27	28	29	30
Average Wait	Week 7	CLOSED	<1 min	<1 min	<1 min	<1 min	<1 min
Longest Wait			10 min	6 min	5 min	6 min	3 min
Time of Longest Line			12:00 PM & 12:20 PM	11:50 AM	3:10 PM	11:20 AM	11:10, 11:30 & 12:10 PM
Total Classroom Exams			91	73	120	103	25

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.