

Semester Line Report

Month **September** **2018**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date							1
Average Wait	Week 1						CLOSED
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
Average Wait	Week 2	Labor Day	5 min	7 min	3 min	4 min	2 min
Longest Wait			18 min	22 min	12 min	15 min	9 min
Time of Longest Line			4:30 PM & 6:10 PM	4:50 PM	4:10 PM	10:20 AM & 12:30 PM	11:10 AM & 11:40 AM
Total Classroom Exams			66	219	316	349	74

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
Average Wait	Week 3	8 min	7 min	6 min	5 min	5 min	2 min
Longest Wait		21 min	18 min	18 min	17 min	15 min	8 min
Time of Longest Line		12:20 PM	6:10 PM	2:10 PM	11:40 AM	10:00 AM & 12:00 PM	12:40 PM
Total Classroom Exams		648	555	623	514	425	98

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
Average Wait	Week 4	7 min	4 min	8 min	8 min	8 min	6 min
Longest Wait		16 min	14 min	16 min	17 min	21 min	15 min
Time of Longest Line		5:30 PM	10:10 AM	1:10, 2:40, & 2:50 PM	4:10 PM	1:40 PM	12:10 PM
Total Classroom Exams		666	564	660	655	533	161

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
Average Wait	Week 5	19 min	6 min	7 min	8 min	8 min	<1 min
Longest Wait		50 min	16 min	17 min	18 min	17 min	8 min
Time of Longest Line		6:10 PM	3:00 PM & 3:10 PM	6:10 PM	4:10 PM	11:30 AM & 1:00 PM	10:00 AM
Total Classroom Exams		1107	724	745	788	592	96

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.