

Semester Line Report

Month **October** **2018**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date		1	2	3	4	5	6
Average Wait	Week 6	5 min	7 min	6 min	8 min	4 min	None
Longest Wait		15 min	17 min	15 min	17 min	15 min	None
Time of Longest Line		3:40 PM	4:40 PM	11:20 AM	1:10 PM	10:00 AM	None
Total Classroom Exams		649	637	519	724	440	30

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	7	8	9	10	11	12	13
Average Wait	Week 7	1 min	3 min	6 min	7 min	6 min	4 min
Longest Wait		10 min	10 min	16 min	15 min	15 min	13 min
Time of Longest Line		3:10 PM	6:20 PM	4:20 PM	2:40 PM	3:20 PM	10:20 AM
Total Classroom Exams		348	400	728	867	633	106

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	14	15	16	17	18	19	20
Average Wait	Week 8	5 min	6 min	5 min	CLOSED - Fall Break		
Longest Wait		18 min	16 min	13 min			
Time of Longest Line		5:10 PM	4:00 PM	10:10, 11:10, 1:10, 2:40, 3:00 & 5:10 PM			
Total Classroom Exams		784	781	825			

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	21	22	23	24	25	26	27
Average Wait	Week 9	<1 min	3 min	5 min	10 min	5 min	<1 min
Longest Wait		14 min	16 min	15 min	19 min	14 min	7 min
Time of Longest Line		10:00 AM	4:10 AM	5:40 PM	2:10 PM	3:10 PM	10:10 AM
Total Classroom Exams		78	382	523	886	525	90

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	28	29	30	31			
Average Wait	Week 10	5 min	8 min	3 min			
Longest Wait		17 min	25 min	13 min			
Time of Longest Line		3:30 PM	5:50 PM	5:10 PM & 5:20 PM			
Total Classroom Exams		788	764	555			

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.