

Semester Line Report

Month **December** **2018**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date							1
Average Wait	Week 14						2 min
Longest Wait							8 min
Time of Longest Line							12:10 PM
Total Classroom Exams							69

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	2	3	4	5	6	7	8
Average Wait	Week 15	6 min	2 min	1 min	4 min	Reading Day	<1 min
Longest Wait		22 min	10 min	8 min	14 min		7 min
Time of Longest Line		4:20 PM	10:00 AM	2:10 PM & 3:10 PM	5:50 PM		10:00 AM
Total Classroom Exams		683	399	263	355		79

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	9	10	11	12	13	14	15
Average Wait	Week 16					CLOSED	CLOSED
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	16	17	18	19	20	21	22
Average Wait	Week -	In-between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	23	24	25	26	27	28	29
Average Wait	Week -	CLOSED - Christmas Break					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.