

## Semester Line Report

**Month**                      **January**                      **2019**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	<b>Sunday</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Saturday</b>
Date			<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Average Wait	Week 1	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							
	<b>Sunday</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Saturday</b>
Date	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>
Average Wait	Week 2	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							
	<b>Sunday</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Saturday</b>
Date	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>
Average Wait	Week 3	Limited Testing	<1 min	<1 min	<1 min	<1 min	Closed
Longest Wait			2 min	2 min	6 min	1 min	
Time of Longest Line			3:10 PM & 3:50 PM	1:20 PM	1:20 PM	12:20 PM & 1:10 PM	
Total Classroom Exams			5	28	91	80	
	<b>Sunday</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Saturday</b>
Date	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>
Average Wait	Week 4	Martin Luther King Jr. Day	<1 min	<1 min	<1 min	<1 min	<1 min
Longest Wait			12 min	7 min	4 min	4 min	8 min
Time of Longest Line			11:10 AM	1:10 PM & 6:30 PM	12:10, 12:30 & 12:50 PM	10:00 AM	10:00 AM
Total Classroom Exams			117	159	238	191	70
	<b>Sunday</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Saturday</b>
Date	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>		
Average Wait	Week 5	4 min	5 min	6 min	4 min		
Longest Wait		16 min	18 min	24 min	15 min		
Time of Longest Line		5:40 PM	5:30 PM	5:30 PM	1:00 PM & 1:20 PM		
Total Classroom Exams		638	482	612	613		

**Standard:**                      Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.