

Semester Line Report

Month **February** **2019**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date						1	2
Average Wait	Week 1					3 min	0
Longest Wait						14 min	0
Time of Longest Line						3:20 PM & 3:30 PM	N/A
Total Classroom Exams						413	114

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	3	4	5	6	7	8	9
Average Wait	Week 2	2 min	2 min	3 min	3 min	<1 min	<1 min
Longest Wait		13 min	16 min	14 min	15 min	8 min	3 min
Time of Longest Line		12:30 PM	10:00 AM	10:00 AM	10:00 AM	10:00 AM	10:00 AM
Total Classroom Exams		598	521	594	523	322	89

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	10	11	12	13	14	15	16
Average Wait	Week 3	6 min	3 min	6 min	5 min	4 min	CLOSED
Longest Wait		19 min	15 min	15 min	14 min	13 min	
Time of Longest Line		5:40 PM	4:30 PM	4:50, 5:20, & 6:40 PM	6:00 PM	10:10 AM	
Total Classroom Exams		705	604	728	698	477	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	17	18	19	20	21	22	23
Average Wait	Week 4	President's Day	7 min	4 min	2 min	<1 min	<1 min
Longest Wait			23 min	14 min	13 min	5 min	2 min
Time of Longest Line			5:50 PM	5:40 PM	1:10 PM	10:00 AM & 1:20 PM	10:00 AM
Total Classroom Exams			818	784	651	372	74

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	24	25	26	27	28		
Average Wait	Week 5	3 min	<1 min	<1 min	5 min		
Longest Wait		13 min	14 min	9 min	15 min		
Time of Longest Line		12:10 PM	1:10 PM	4:00 PM	6:00 PM & 6:20 PM		
Total Classroom Exams		551	326	446	847		

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.