

Semester Line Report

Month **May** **2019**

		CLOSED	11am-6pm	11am-6pm	11am-6pm	11am-5pm	11am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date				1	2	3	4
Average Wait	Week 14 (Finals)			9 min	6 min	CLOSED	CLOSED
Longest Wait				18 min	18 min		
Time of Longest Line				5:30 PM	2:50 PM		
Total Classroom Exams				1519	911		

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	5	6	7	8	9	10	11
Average Wait	Week -	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	12	13	14	15	16	17	18
Average Wait	Week 1	Lobby Only		<1 min	<1 min	2 min	1 min
Longest Wait				10 min	1 min	15 min	5 min
Time of Longest Line				11:00 AM & 3:40 PM	4:00 PM	11:00 AM	11:10 AM & 11:30 AM
Total Classroom Exams				30	87	164	43

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
Date	19	20	21	22	23	24	25	
Average Wait	Week 2	CLOSED		5 min	<1 min	<1 min	2 min	
Longest Wait				14 min	4 min	10 min	9 min	
Time of Longest Line				11:00 AM	11:00 AM & 5:00 PM	12:10 PM	11:00 AM & 1:20 PM	CLOSED
Total Classroom Exams				211	91	149	198	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	26	27	28	29	30	31	
Average Wait	Week 3	Memorial Day		2 min	1 min	3 min	6 min
Longest Wait				10 min	8 min	10 min	14 min
Time of Longest Line				5:10 PM	4:20 PM	12:20 PM & 12:30 PM	2:50 PM
Total Classroom Exams				157	152	345	323

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.