

## Semester Line Report

**Month**

**June 2019**

		CLOSED	11am-6pm	11am-6pm	11am-6pm	11am-5pm	11am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date							1
Average Wait	Week 3						<1 min
Longest Wait							6 min
Time of Longest Line							11:00 AM
Total Classroom Exams							37

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
Average Wait	Week 4	CLOSED	<1 min	<1 min	<1 min	3 min	2 min
Longest Wait			5 min	6 min	6 min	10 min	5 min
Time of Longest Line			11:00 AM	2:50 PM & 5:00 PM	11:50 AM	4:00, 4:10, & 4:20 PM	11:00, 11:10, & 12:00 PM
Total Classroom Exams			167	113	126	214	51

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
Average Wait	Week 5	CLOSED	6 min	1 min	2 min	3 min	<1 min
Longest Wait			18 min	8 min	11 min	11 min	5 min
Time of Longest Line			11:00 AM	12:10 PM & 3:30 PM	12:50 PM	11:00 AM	11:10 AM
Total Classroom Exams			409	235	286	213	25

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
Average Wait	Week 6	CLOSED	3 min	<1 min	1 min	5 min	<1 min
Longest Wait			15 min	4 min	11 min	16 min	3 min
Time of Longest Line			4:30 PM	3:00 PM	11:00 AM	2:40 PM	11:00 AM
Total Classroom Exams			250	104	290	368	32

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
Average Wait	Week 7	CLOSED	<1 min	None	<1 min	<1 min	1 min
Longest Wait			3 min	None	2 min	7 min	7 min
Time of Longest Line			3:10, 4:50 & 5:20 PM	None	2:50 PM	3:40 PM	11:20 AM
Total Classroom Exams			35	49	88	96	24

**Standard:** Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.