

Semester Line Report

Month **July** **2019**

| | | CLOSED | 11am-6pm | 11am-6pm | 11am-6pm | 11am-5pm | 11am-2pm |
|-----------------------|---------------|---------------|-------------------|-------------------|------------------|-----------------|-----------------|
| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| Date | | 1 | 2 | 3 | 4 | 5 | 6 |
| Average Wait | Week 8 | CLOSED | 1 min | 1 min | Independence Day | Limited Testing | CLOSED |
| Longest Wait | | | 6 min | 6 min | | | |
| Time of Longest Line | | | 1:10 PM & 3:50 PM | 4:30 PM & 5:10 PM | | | |
| Total Classroom Exams | | | 174 | 166 | | | |

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-----------------------|---------------|---------------|----------------|------------------|-----------------|---------------------|-----------------|
| Date | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| Average Wait | Week 9 | CLOSED | 3 min | 5 min | 6 min | 3 min | 2 min |
| Longest Wait | | | 10 min | 13 min | 14 min | 9 min | 8 min |
| Time of Longest Line | | | 1:00 PM | 5:10 PM | 12:00 PM | 11:00 AM & 11:50 AM | 11:00 AM |
| Total Classroom Exams | | | 227 | 372 | 336 | 196 | 44 |

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-----------------------|---------------|---------------|----------------|------------------|-----------------|--------------------|---------------------|
| Date | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| Average Wait | Week 10 | CLOSED | 3 min | 1 min | <1 min | 1 min | <1 min |
| Longest Wait | | | 13 min | 7 min | 6 min | 8 min | 4 min |
| Time of Longest Line | | | 4:00 PM | 12:40 PM | 11:00 AM | 12:30 PM & 3:00 PM | 11:10 AM & 12:10 PM |
| Total Classroom Exams | | | 237 | 172 | 125 | 85 | 30 |

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-----------------------|---------------|---------------|----------------|------------------|-----------------|---------------------|---------------------|
| Date | 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| Average Wait | Week 11 | CLOSED | 3 min | Pioneer Day | 6 min | 2 min | <1 min |
| Longest Wait | | | 15 min | | 13 min | 8 min | 3 min |
| Time of Longest Line | | | 5:00 PM | | 2:40 PM | 11:50 AM & 12:20 PM | 12:20 PM & 12:30 PM |
| Total Classroom Exams | | | 241 | | 325 | 238 | 45 |

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-----------------------|---------------|---------------|--------------------|------------------|-----------------|---------------|-----------------|
| Date | 28 | 29 | 30 | 31 | | | |
| Average Wait | Week 12 | CLOSED | 3 min | <1 min | | | |
| Longest Wait | | | 10 min | 10 min | | | |
| Time of Longest Line | | | 11:10 AM & 4:40 PM | 11:10 AM | | | |
| Total Classroom Exams | | | 294 | 116 | | | |

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.