

Semester Line Report

Month	August	2019					
		CLOSED	11am-6pm	11am-6pm	11am-6pm	11am-5pm	11am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date					1	2	3
Average Wait	Week 12	CLOSED			<1 min	5 min	<1 min
Longest Wait					8 min	14 min	5 min
Time of Longest Line					1:50 PM	3:30 PM	11:00 AM
Total Classroom Exams					154	229	48
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	4	5	6	7	8	9	10
Average Wait	Week 13	CLOSED	3 min	2 min	4 min	3 min	CLOSED
Longest Wait			10 min	12 min	15 min	11 min	
Time of Longest Line			3:20, 4:40, & 5:20 PM	5:20 PM	11:00 AM	12:50 PM & 3:00 PM	
Total Classroom Exams			403	355	412	255	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	11	12	13	14	15	16	17
Average Wait		In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	18	19	20	21	22	23	24
Average Wait		In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	25	26	27	28	29	30	31
Average Wait	Week 1	Limited Testing	<1 min	<1 min	<1 min	<1 min	CLOSED
Longest Wait			8 min	7 min	3 min	6 min	
Time of Longest Line			3:00 PM	4:10 PM	5:40 PM	4:00 PM	
Total Classroom Exams			0	14	10	33	

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.