Downloading Questionmark Secure:

1. Go to this link to download Questionmark Secure onto your personal computers or tablets prior to the exam: bit.ly/ufraqmsecure   (wait for the page to load **-or-** select continue to destination)
-or-
https://candidate-support.questionmark.com/hc/en-us/articles/13520859889179-Get-Questionmark-Secure

2. Select the correct version of Questionmark Secure which is dependent on your operating system:
    a. Windows (Requires Windows 10 or 11)
    b. Mac (Requires Mac OS X 12.0 or later and a 64- bit processor)
    c. iPad (Requires IOS 12 or later)

3. Once Questionmark Secure is installed, you do not need to open it to start your exam. It will open by itself.

4. When given your log-in credentials by your tester you will proceed to the website listed in the Log-In instructions handout and sign in. This will start your secure browser. Once you log in and select the exam the testing process will begin.

Notes:

- You cannot use Questionmark Secure to navigate or start your assessment.
- Make sure you have a stable network connection
- Make sure Pop-ups are enabled in your browser before starting your exam
- Close the following programs: MS Outlook, Skype (Lync), MS Teams, GoToMeeting
- Do NOT use VPN or other proxy software
- During your assessment you will not be permitted to use programs other than Questionmark Secure.

QR code for use with tablets

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