



UTAH FIRE & RESCUE ACADEMY

3131 MIKE JENSE PARKWAY, PROVO, UT 84601

Bradley C. Wardle
Director

Certification Office Changes

On May 16, 2019, the certification office at the Utah Fire & Rescue Academy will be changing internal processes to provide better customer service for fire departments and other entities we serve. Each Certification Specialist has been assigned to a group of counties to provide the following services:

- Scheduling of exams
- Grading of exams
- Mailing of exam results
- Processing certification/re-certification requests
- Processing Red Card requests
- Answering general inquiries

Please contact the specialist listed for your county for all certification and testing related items.

*Office hours for the Certification Specialists are Monday – Friday, 8:00 AM – 5:00 PM.

- **Northern Region**
 - **Counties served:** Box Elder, Cache, Davis, Morgan, Rich, Summit, Tooele, Weber
 - **Certification Specialist:** Jennifer Lindley
 - Office – 801-863-7773
 - Email – jennifer.lindley@uvu.edu
- **Central Region**
 - **Counties Served:** Carbon, Daggett, Duchesne, Juab, Millard, Sanpete, Uintah, Utah, Wasatch
 - **Certification Specialist:** Marta Morrow-Oman
 - Office – 801-863-7746
 - Email – marta.morrow@uvu.edu
- **Salt Lake County and Southern Region**
 - **Counties Served:** Beaver, Emery, Garfield, Grand, Iron, Kane, Piute, Salt Lake, San Juan, Sevier, Washington, Wayne
 - **Certification Specialist:** Hilary Kline
 - Office – 801-863-7745
 - Email – hkline@uvu.edu

Please do not hesitate to contact Certification Program Manager Lori Howes if you have any questions or concerns that cannot be addressed by your certification specialist during regular business hours.

- Lori Howes
 - Office – 801- 863-7752
 - Cell Phone – 801-592-6968
 - Email – lhowes@uvu.edu

*Departments and Certification Testers: please contact Lori Howes on her cell phone after hours for testing problems and other issues that cannot be addressed by your specialist during regular business hours.