



UVU Sub For Santa

Questions & Answers for Applicants

What is Sub for Santa?

Sub for Santa is a temporary Christmas assistance program that matches sponsors with families looking for help. The focus of the program is to provide basic gifts for children between 18 months and 16 years of age. In order to be considered for Sub for Santa, a family must have at least one child between these ages. Additionally, you must be a UVU employee or a UVU student taking at least 6 credits during the semester you are applying. If you do not fit these requirements contact Utah County Sub for Santa at 801-356-6200.

When is the application due?

The application is due by November 20th at 4:30pm. You must submit your application in person and provide proof of each child listed (report card, immunization card, etc.). The Volunteer & Service-Learning Center is open 8-5 Monday through Friday.

How does a family qualify?

Numerous factors are taken into consideration including income vs. expenses, individual disabilities, unusual circumstances and how many years you have received assistance from Sub for Santa. Please note there is a 5 year maximum of help from Sub for Santa, and it is a rare circumstance to receive assistance more than 3 years in a row.

How will I know if my children have been accepted to receive assistance?

All families who apply for assistance by the due date should receive a status letter by the first week of December. This letter will explain the details of the program and what to expect next. Those who don't qualify for assistance will receive a letter explaining why.

I changed my address and phone number. Whom should I tell? How will my sponsor know?

Please call Sub for Santa at 801-863-8786. Give your full name, old address and phone along with the new information. We will update your information on our records and will give your sponsor your new information.

I don't have a telephone and am difficult to reach. What should I do?

Please provide your work number on the application and give the hours you can be reached. You may also leave the name and number of a friend, neighbor or family member who has a phone and is willing to talk to your sponsor. Please make sure this person knows they may get a Sub for Santa call for you.

Why should I accept blocked calls?

Part of the joy volunteers have in giving at Christmas is remaining anonymous. If you have Caller ID and do not accept blocked calls, your sponsor may not be able to call you. **To undo this feature, pick up your phone and dial *87 and it will allow you to accept blocked calls.**