

# Sliders, Training, Help & myUVU Architecture Input

Web Community Meeting  
November 21, 2014

# Our Agenda Today

- Marketing sliders for Faculty/Staff and Student pages
- Training Updates
  - Training sessions coming up
  - New “open” training
- Requesting Support – the new support request process
  - Introduction to POB
- myUVU architecture concepts and request for input
  - Which architecture do you like best?
  - Questionnaires for top items

# Marketing Sliders



Matt Bambrough



# Training Updates

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Mallory Snyder

# Trainings

- **OU Campus Basic Training**
- **OU Campus Advanced Training**
- **Open Training Lab**

# Requesting Support



Nathan Gerber





WEB COM GS

Get a refresher or see what you missed. Download Web Community presentations.

- Submit a Support Ticket
- Submit a New Project
- Request Google Analytics
- Who Maintains My Site?

## WHERE TO START



### GET ACCESS

If you're new to working with the web at UVU, find out how to [get access to your website](#).



### VIDEO TUTORIALS

Training tutorials show how to get things done in OU Campus.



### TRAINING

Learn the ins-and-outs of working with the web at UVU by attending a training session.



### STYLE GUIDES

Find out the [guidelines](#) for making your site look its best!



### SUBMIT A PROJECT

Submit a new project to get a new site, redesign an existing site, or to work with Web Development Services.



### HELP!

Submit a support ticket if you're having problems or need help with something on your website.

## WEB COMMUNITY MEETING NOTES

Missed a meeting? Need a refresher? Take a look at the [Web Community Meeting Archive](#) to download presentations and notes from previous Web Community Meetings.

## UPCOMING EVENTS & TRAINING

NOV 20, THURS; 11:00AM-12:00PM

### OU Campus Basics Training

Learn the basics of using OU Campus to update, edit and maintain your department website.

[REGISTER FOR OU CAMPUS BASICS](#)

NOV 20, THURS; 1:30PM-2:30PM

### OU Campus Advanced Training

Learn how to do even more with your department site, using advanced tips for OU Campus.

[REGISTER FOR OU CAMPUS ADVANCED](#)

NOV 21, FRI; 10:00-11:00AM


### Web Community Meeting

Everyone on campus who has web site responsibilities is invited to attend Web Community Meetings, and hear about the latest news and happenings with the web at UVU.

[RSVP FOR WEB COMMUNITY MTG](#)



[VIEW ALL UPCOMING EVENTS.](#)

# The New Ticket System – Self-Service Portal





UTAH VALLEY  
**UVU**  
UNIVERSITY

UVU SELF-SERVICE PORTAL

Search UVU  [A-Z Index](#) | [Contacts](#) | [Find People](#)  **UVLINK**

[UNIVERSITY LINKS](#) | [COLLEGES & SCHOOLS](#)

 **Welcome to UVU Campus Support**





This site is used to request services from UVU Campus departments. You may also search the UVU Knowledge Base to find many answers to your questions.

Log-In

UVID:

Password:

**End User Announcement** 

Importance 	Description
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Service Desk

- Search Knowledge
- Search My Cases
- Profile

Overview

Case Details 17362 ✕

Services



Service Request

Announcements

Importance ↕

My Open Cases

Id <span>↕</span>	Open time
17362	11/7/2014 8:31:27 AM
19872	11/13/2014 1:04:39 PM

Service Desk

- Search Knowledge Base
- Search My Cases
- Profile

Overview

Services



Computer Service Request



Facilities Service Request



Technology Project Request



Web Developers Request

Announcements

Importance ↕

My Open Cases

Id <span>↕</span>	Open time
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# myUVU Architecture



Nathan Gerber



**ANNOUNCEMENTS**

There are no announcements.

**LINKMAIL**

INBOX folder has (0) messages 10007443@uvlink.uvu.edu

**You currently have no messages.**

**WELCOME TO UVLINK**

- The UVLink Site Map can help you locate links to the functions you are looking for.
- When using the Student, Faculty and Employee tabs look at the **"Selected Menu"** channel in the top left. Selecting different menu items will change the channels displayed in the columns on the right.
- Access UVLink Email from your mobile device using IMAP:
  - mailserver: lummail.uvu.edu
  - port: 143 (IMAP)
  - username: <your UVID>
  - password: <your UVLink password>

Forward your UVLink Email to another account

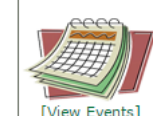
**VOTING**

**GEAR UP**

- Utah's State Wide GEAR UP Education Program Tutor Manual  
Utah's Statewide GEAR UP Education Program Tutor Manual General information, expectations, guidelines, strategies and supplementary materials for GEAR UP tutors
- Utah's Statewide GEAR UP Education Program Tutor Record  
Utah's Statewide GEAR UP Education Program Tutor Record Records for tutoring sessions. Record the subject, assignment, assistance given, level of understanding, recommendations, and other pertinent notes.
- Utah's Statewide GEAR UP Education Program Tutor Time Sheet  
Utah's Statewide GEAR UP Education Program Tutor Time Sheet Tutor Time sheet. Time cards are due on the 1st & 16th of each month.
- GEAR UP Part-time Employee Work Limit Policy  
GEAR UP Part-time Employee Work Limit Policy GEAR UP's policy on part time hours. It defines employee categories, their work limits, UVU's measurement period, time sheet submissions, termination and rehire, employee acknowledgement, and enforcement of policies.

**UVANNOUNCE**

All	Public	Employee	Student	Faculty		
All	General	Academic Dates & Deadlines	Conferences, Lectures & Workshops	Arts & Entertainment	Sports & Athletics	Campus Life



**ANNOUNCEMENTS**

- Director of Graduate Studies

**GENERAL**

- Faculty Fellowship Program Application Available
- Director of Graduate Studies
- Deadline Extended -Don't Miss Your Chance for \$100!
- Writing Center Closure
- Campus Connection Is Back!
- Season of Giving not Gaining

**ACADEMIC DATES & DEADLINES**

- Ethics Center Faculty Fellowships

**CONFERENCES, LECTURES & WORKSHOPS**

- CareerPassport Presents: Holly Richardson Dec 2
- Assistive Technology Workshop Wednesdays
- Clayton Christensen to speak at UVU Nov. 20th

**ARTS & ENTERTAINMENT**

There are no current announcements for this topic.

**SPORTS & ATHLETICS**

There are no current announcements for this topic.

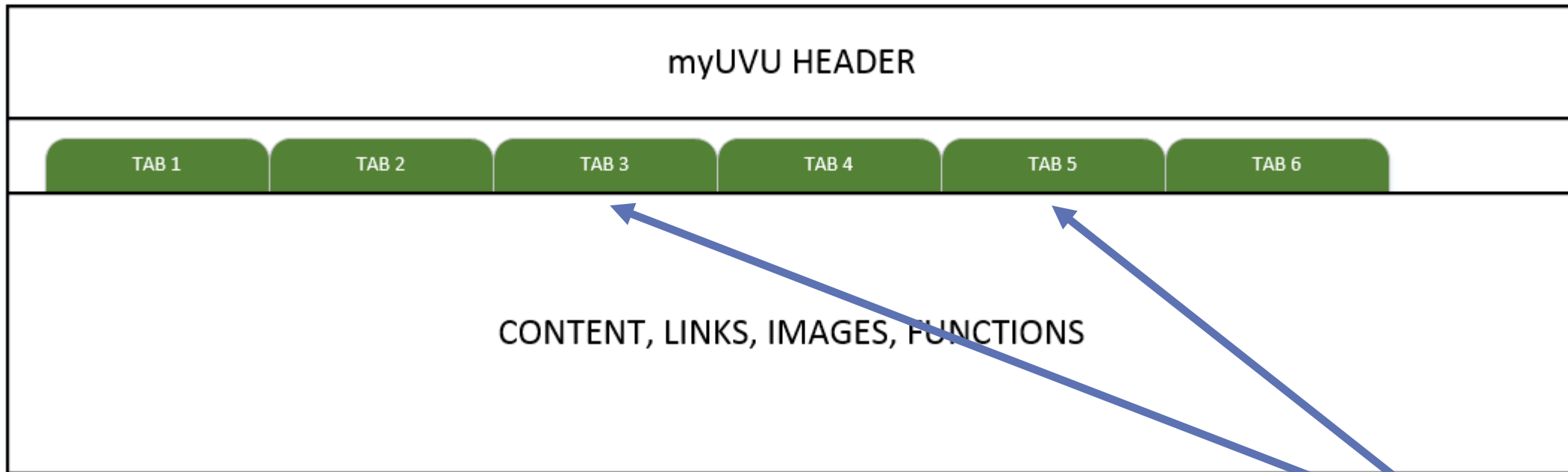
**CAMPUS LIFE**

- Elizabeth Smart to Speak at UVU
- Dec. 10: Elizabeth Smart to Speak at UVU
- Emerald Ball
- 2014 International Photo Contest Results

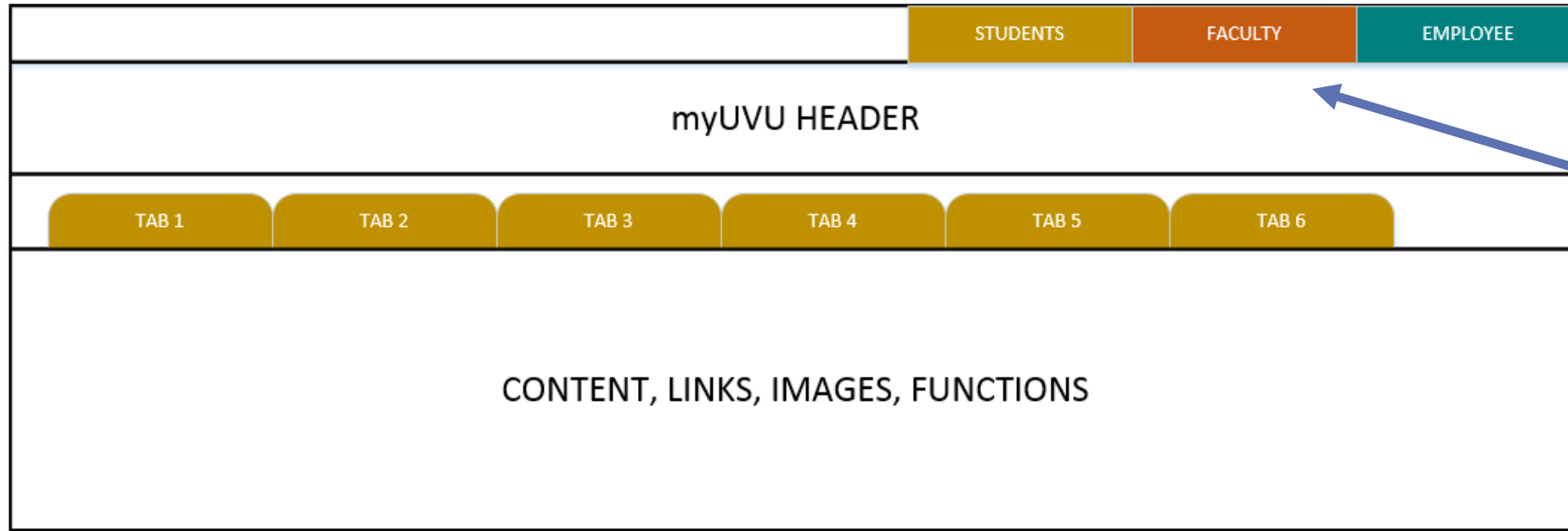


[ Submit ] [ Subscribe ] [ Options ] [ Search ] [ Help ]

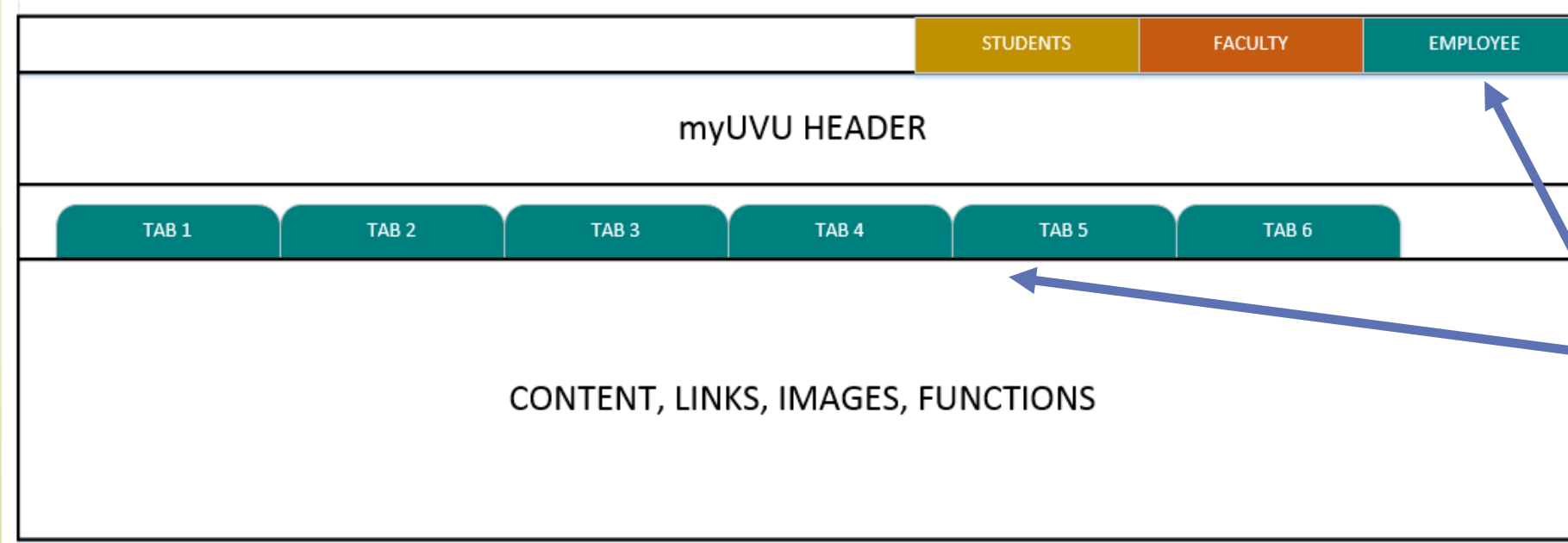
# myUVU Navigation #1



Tabs appear based on roles



Role based sites



Tabs change in color AND content when each site is chosen

# We Need Your Input

- **Students**
  - <http://www.uvu.edu/wds/uvlink-student-questionnaire.php>
- **Freshman**
  - <http://www.uvu.edu/wds/uvlink-freshman-student-questionnaire.php>
- **Seniors**
  - <http://www.uvu.edu/wds/uvlink-senior-student-questionnaire.php>
- **Faculty**
  - <http://www.uvu.edu/wds/uvlink-faculty-questionnaire.php>
- **Advisor**
  - <http://www.uvu.edu/wds/uvlink-advisor-questionnaire.php>
- **Full-time Employee**
  - <http://www.uvu.edu/wds/uvlink-employee-questionnaire.php>
- **Part-time Employee**
  - <http://www.uvu.edu/wds/uvlink-part-time-employee-questionnaire.php>
- **Student Employee**
  - <http://www.uvu.edu/wds/uvlink-student-employee-questionnaire.php>

# Q & A

[WebSupport@uvu.edu](mailto:WebSupport@uvu.edu)

801-863-7975