# UVLink to myUVU

## The New Employee and Student Portal

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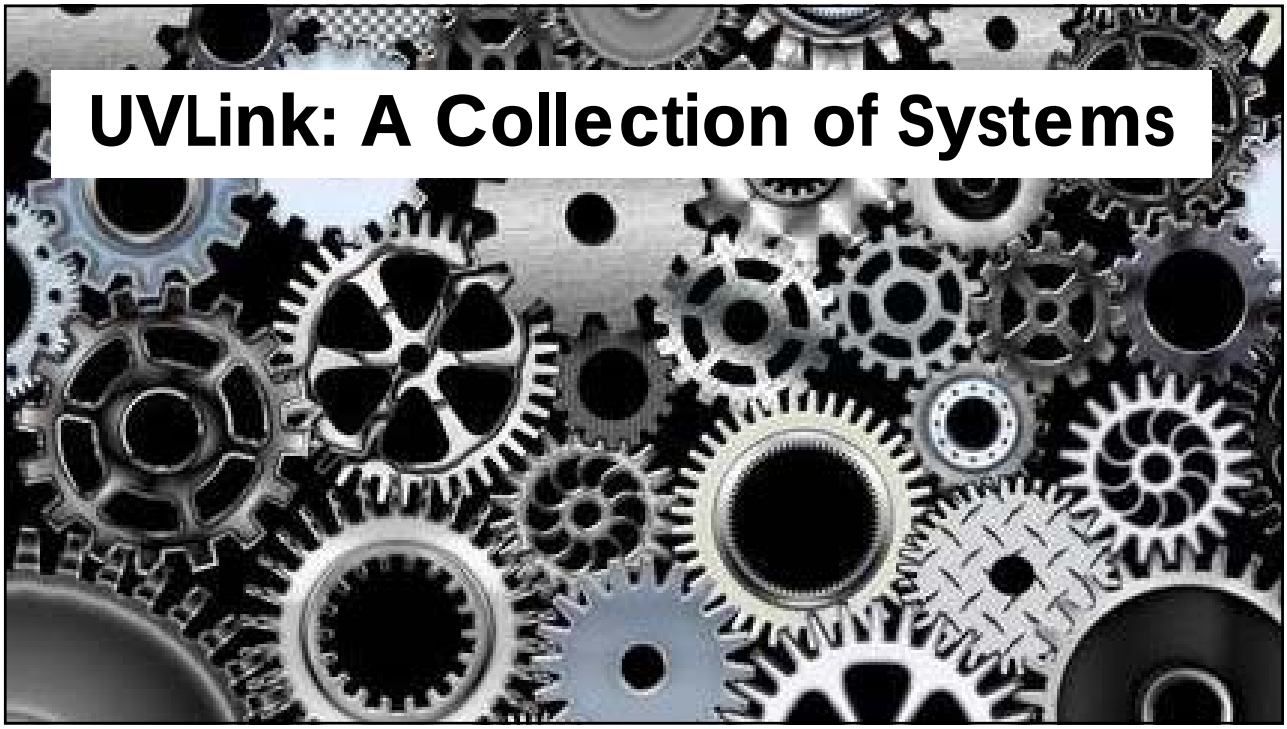
## Outline

- The purpose of a portal
- The transition
  - What is changing?
  - What is not changing?
  - Why are we changing?
  - When will the change happen?
  - Who will it affect?
  - How will it be done?
  - What does it look like?
  - What are the improvements?
- The next phases of improvement

# The Purpose of A Portal

- Share information and content for internal audiences
- Provide services and tools to internal audiences
- Target the content to a particular audience
- Provide specific functions for sub-audiences and smaller groups
- Be the “place to do business” for internal communities

# The Transition




## What Is Changing?

- UVLink changing to myUVU
- Student email changing from UVLink Mail to myUVU Gmail
- Other Changes
  - Banner 8 to Banner XE
  - Authentication from UVLink CAS to myUVU CAS

## What Is Not Changing?

- The LMS will remain Canvas
- The backend systems will remain Banner
- Most systems that UVLink ties to will remain the same

## Why Is The Portal Changing?

- Portal
  - Needs to be mobile friendly (responsive/adaptive)
  - Increased exposure to content and services
  - Rebuild to be "the place" to do internal services
  - Create a better internal audience experience
- Email
  - Changing needs of students
  - Better "open" solution

## Why Is The Portal Changing?

# FOR YOU!

## myUVU Should Provide…

- Shared information and content for YOU
- Provide services and tools for YOU
- Target the content specifically to YOU
- Provide specific functions for YOU
- Be the “place to do business” for YOU

# When Will The Change Happen?

**Before August 1**

- Alpha site rolled out to a few "testers"

**August 1**

- Beta site rollout out to "select groups"
- Student Services, SWAT, UCC, Web Community, etc.

**September 1**

- Beta site rollout to all students, faculty, employees, and advisors

**October 15**

- Live "switch over" for main system to become myUVU
- UVLink will still be available with limited functionality

**June 30, 2016**

- Old UVLink and UVLink Mail system decommissioned

# It Won't All Happen At Once

## Who Will Be Affected?

- All employees
- All faculty
- All students
- All Advisors
- All internal UVU Communities

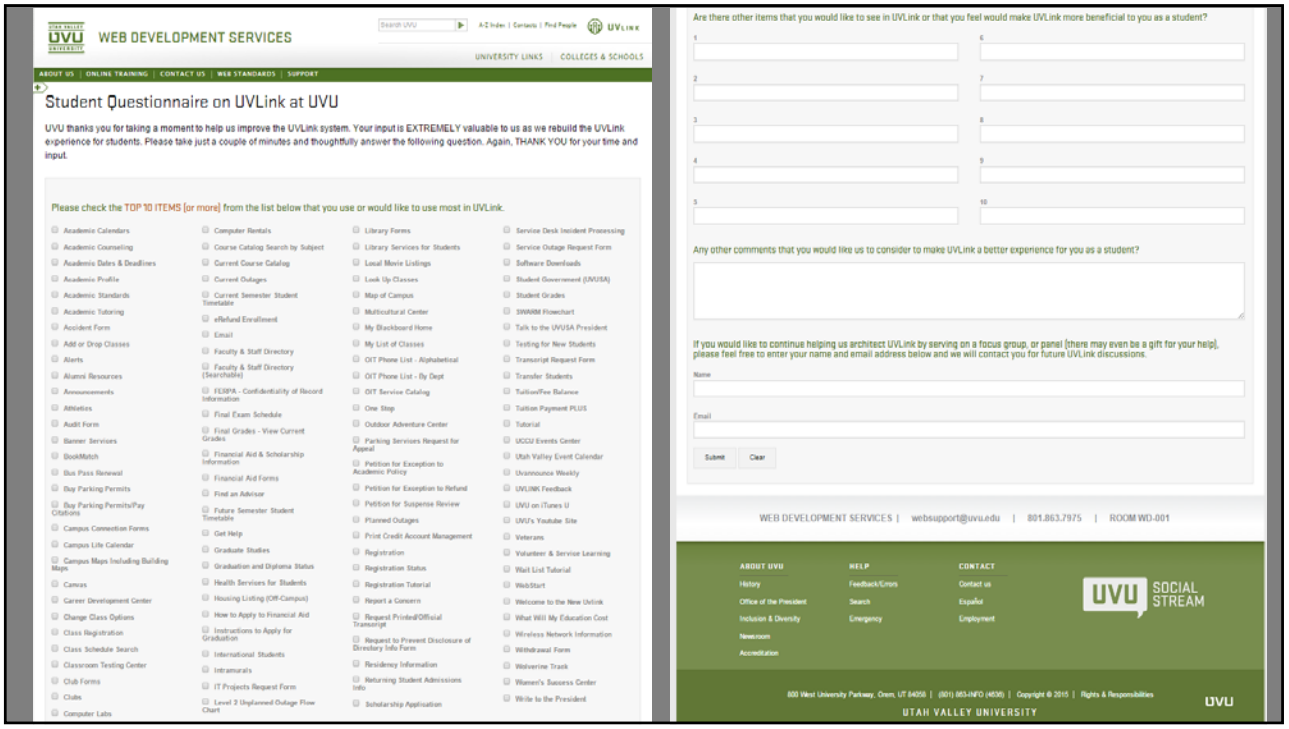
## How Will It Be Done?

1. Research
2. Analysis of existing systems
3. Architecture and strategy
4. Design, Development, Testing
5. Launch and beyond

# Research Based Architecture

## Questionnaires

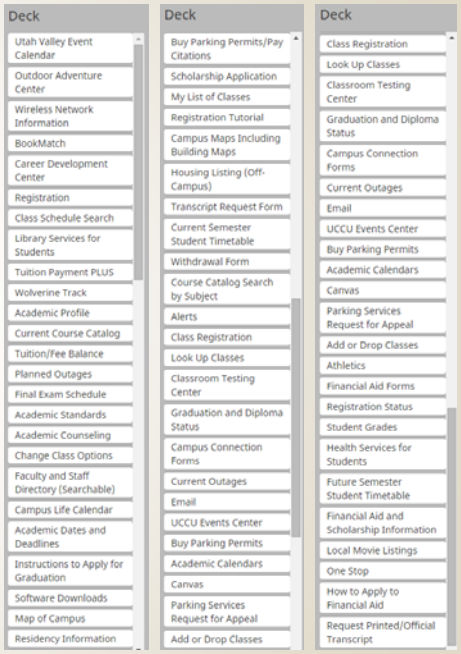
- Four main audiences
  - Employees – 300 (student, part-time, full-time)
  - Students – 200 (part-time, full-time)
  - Faculty – 200
  - Advisors – 80
- Looking for most used features of UVLink
- Requesting improvement input



# Research Based Architecture

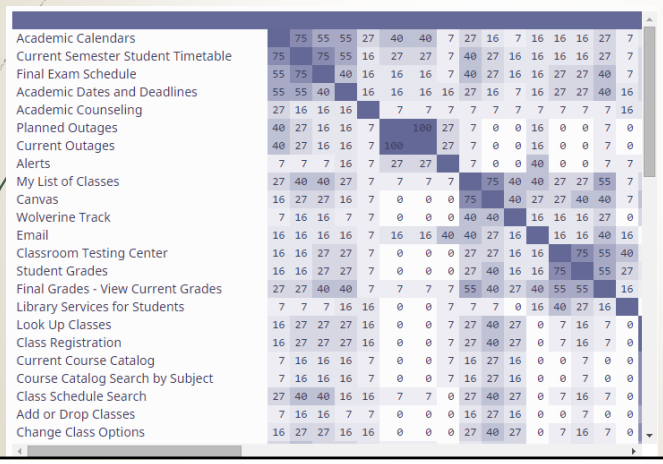
## Focus groups

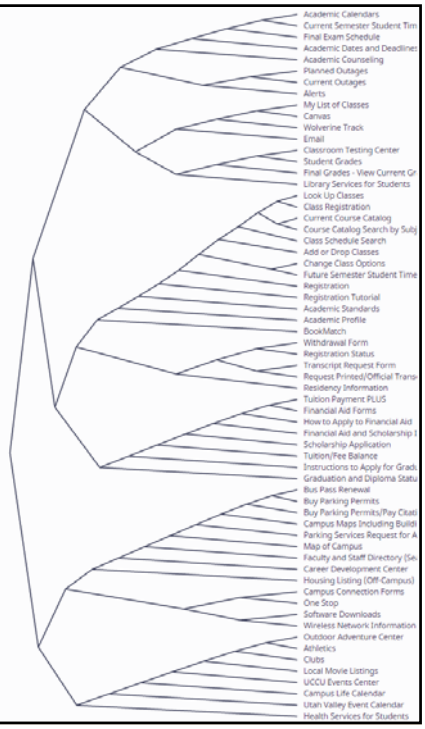
- From questionnaires
- Smaller groups (20-30) per audience
- Looking for further organization input




# Card Sorting

- "Similar" groupings and content



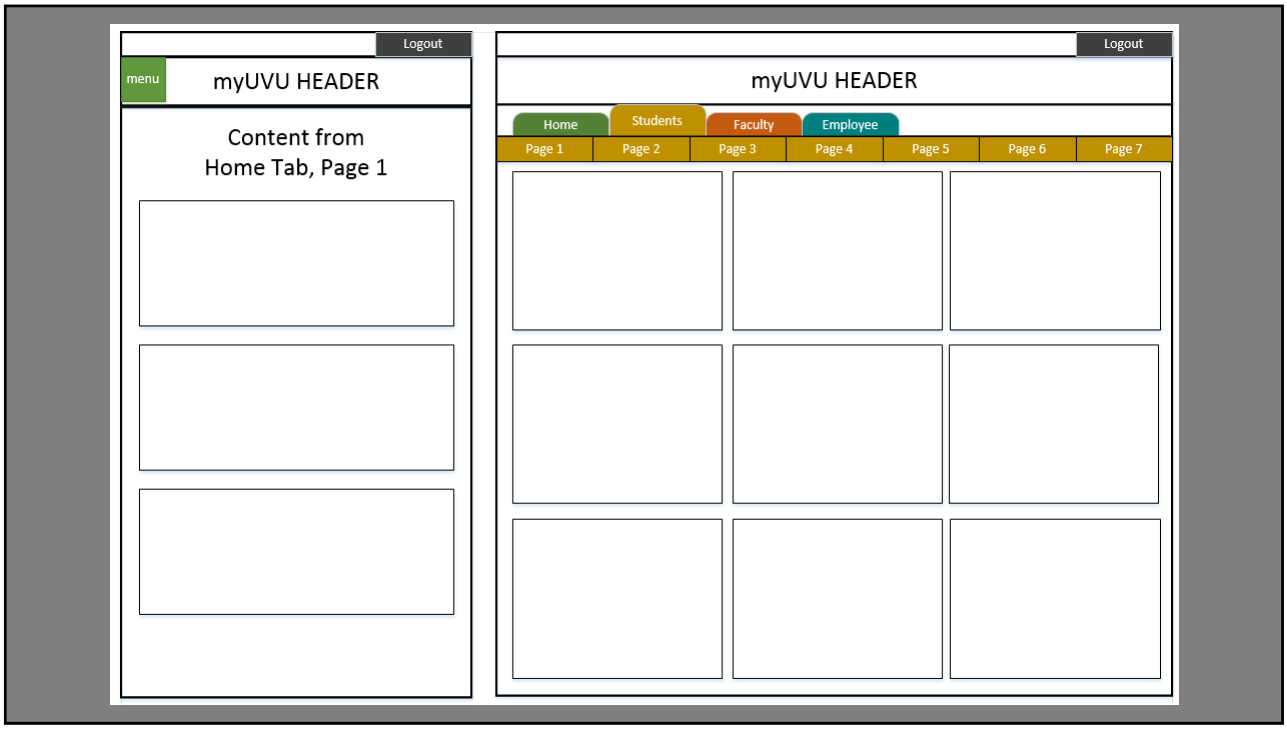



# Analysis of Existing Systems

- Email
- Portal (UVLink)
- Banner Services
- Other third party systems
  - Canvas, Calendars, Wolverine Track, etc.

# Architecture and Strategy

- Site Map
- Identifying key functions, services, content
- Organize by “audience”
- Must be adaptable to additional needs/systems
- Break down by tab, pages, portlet, content
- Determining best layout for mobile, tablet, and desktop




# Design, Develop, Test

**Design**

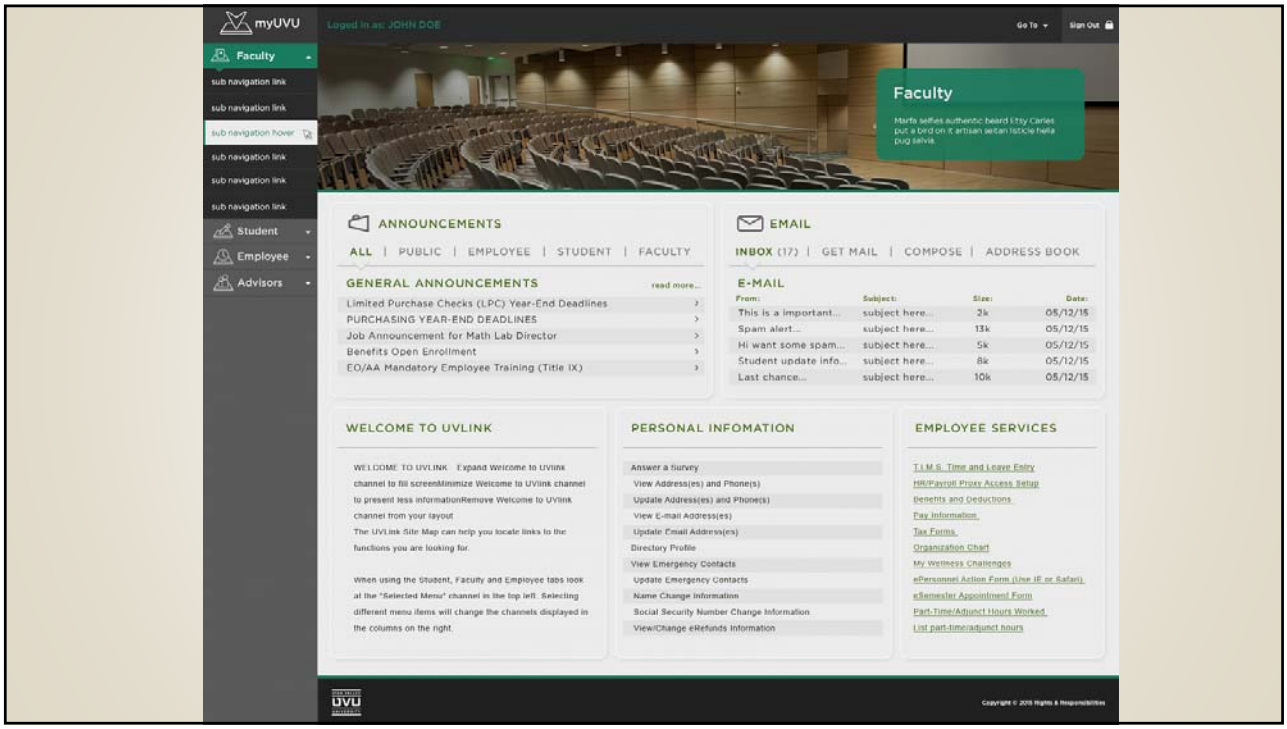
- New fresh design
- Include new branding elements

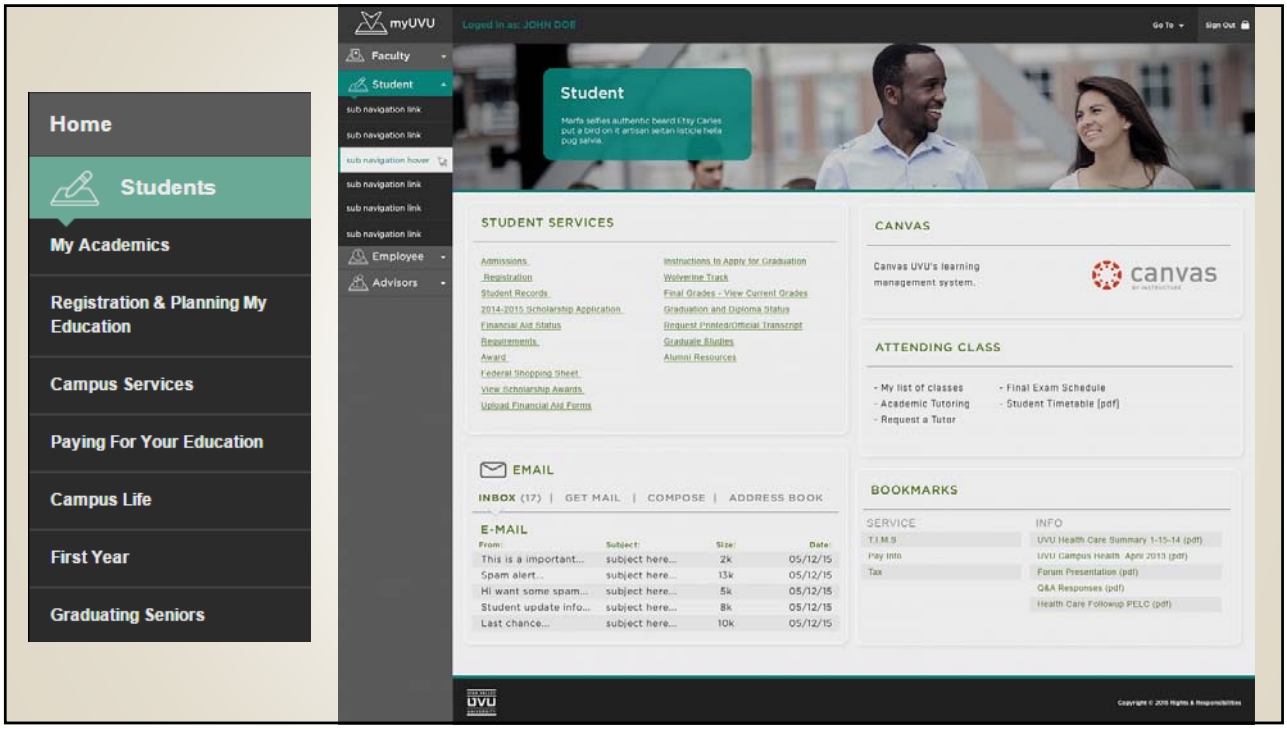
**Develop**

- Latest frameworks and code base
- New portal backend system (Luminis 5.1)

**Test**

- Functionality
- Usability


myUVU
Logged in as: JOHN DOE
Go To
Sign Out
Faculty
sub navigation link
sub navigation link
sub navigation hover
sub navigation link
sub navigation link
sub navigation link
Student
Employee
Advisors
Faculty
Marfa selfies authentic beard Etsy Carles put a bird on it artisan seitan listicle hella pug selvia.
ANNOUNCEMENTS
ALL | PUBLIC | EMPLOYEE | STUDENT | FACULTY
GENERAL ANNOUNCEMENTS
read more...
Limited Purchase Checks (LPC) Year-End Deadlines
PURCHASING YEAR-END DEADLINES
Job Announcement for Math Lab Director
Benefits Open Enrollment
EO/AA Mandatory Employee Training (Title IX)
EMAIL
INBOX (17) | GET MAIL | COMPOSE | ADDRESS BOOK
E-MAIL
From: Subject: Size: Date:
This is a important... subject here... 2k 05/12/15
Spam alert... subject here... 13k 05/12/15
Hi want some spam... subject here... 5k 05/12/15
Student update info... subject here... 8k 05/12/15
Last chance... subject here... 10k 05/12/15
WELCOME TO UVLINK
PERSONAL INFOMATION
Answer a Survey
View Address(es) and Phone(s)
Update Address(es) and Phone(s)
View E-mail Address(es)
Update Email Address(es)
Directory Profile
View Emergency Contacts
Update Emergency Contacts
Name Change Information
Social Security Number Change Information
View/Change eRefunds Information
EMPLOYEE SERVICES
T.I.M.S. Time and Leave Entry
HR/Payroll Proxy Access Setup
Benefits and Deductions
Pay Information
Tax Forms
Organization Chart
My Wellness Challenges
ePersonnel Action Form (Use IE or Safari)
eSemester Appointment Form
Part-Time/Adjunct Hours Worked
List part-time/adjunct hours


Home
Students
My Academics
Registration & Planning My Education
Campus Services
Paying For Your Education
Campus Life
First Year
Graduating Seniors
myUVU
Logged in as: JOHN DOE
Go To
Sign Out
Faculty
Student
sub navigation link
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sub navigation link
Employee
Advisors
Student
Marfa selfies authentic beard Etsy Carles put a bird on it artisan seitan listicle hella pug selvia.
STUDENT SERVICES
Admissions
Registration
Student Records
2014-2015 Scholarship Application
Financial Aid Status
Requirements
Award
Federal Shopping Sheet
View Scholarship Awards
Upload Financial Aid Forms
Instructions to Apply for Graduation
Wolverine Track
Final Grades - View Current Grades
Graduation and Diploma Status
Request Printed/Official Transcript
Graduate Studies
Alumni Resources
CANVAS
Canvas UVU's learning management system.
canvas
ATTENDING CLASS
- My list of classes
- Academic Tutoring
- Request a Tutor
- Final Exam Schedule
- Student Timetable (pdf)
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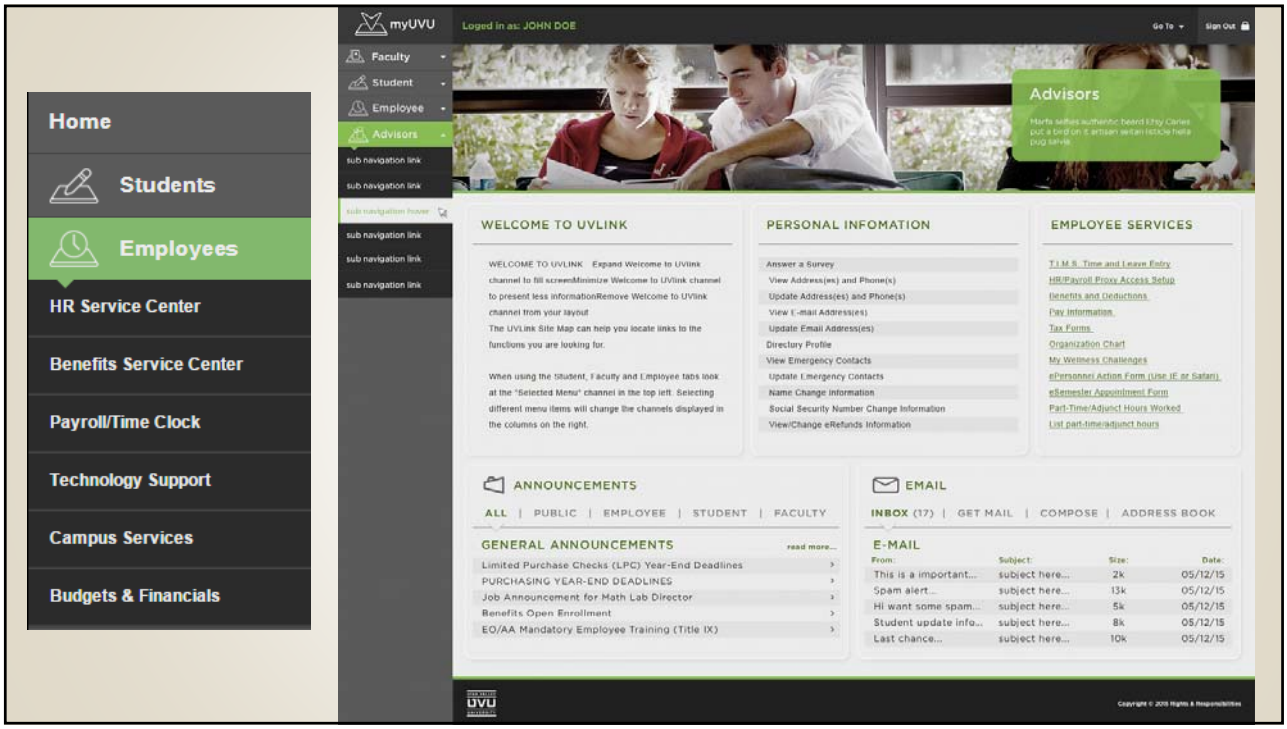
Student update info... subject here... 8k 05/12/15
Last chance... subject here... 10k 05/12/15
BOOKMARKS
SERVICE
T.I.M.S
Pay Info
Tax
INFO
UVU Health Care Summary 1-15-14 (pdf)
UVU Campus Health Apru 2013 (pdf)
Forum Presentation (pdf)
Q&A Responses (pdf)
Health Care Followup PELC (pdf)




# What Are The Improvements?

- New fresh design
- Mobile friendly (responsive/adaptive)
- New email system for students
- Direct linking with friendly URLs
- Improved organization and navigation
- Additional pages, targeted audiences
- Ability to have “group” sites
- Training videos on how to use myUVU
- Much more as systems are adapted

# Launch Process

Before August 1 – Alpha site finalized, architecture finished

August 1 – Beta site rollout to select groups – testing/feedback

September 1 – Beta site released to all internal UVU community

October 15 – "Go Live" (authenticated systems switched)

- UVLink will still be available

Oct 15, 2015 – June 30, 2016

- Features slowly removed from UVLink, pointing them to myUVU

June 30, 2016

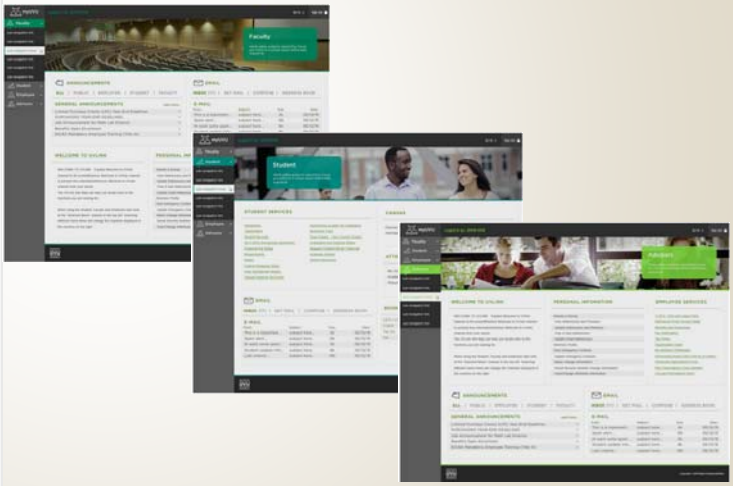
- Old UVLink and UVLink Mail system decommissioned

# Launch and Next Phases

- Too many systems integrated to make all changes right now
- First, replace what we currently have
- Second, improve existing services
- Third, add additional functionality as needed
- "Living" system
- Future enhancements
  - Integrate new Banner XE portlets for new functionality
  - Mobile app features implemented within myUVU
  - Addition of many third party systems across campus

## Website For Updates

www.uvu.edu/myuvu



## Summary

- UVLink and UVLink Mail are changing
- Much improved systems
- Phased project
- Stay informed, give feedback

www.uvu.edu/myuvu

# Q & A

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