

UVLink to myUVU

The New Employee and Student Portal

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Outline

- The purpose of a portal
- The transition
 - What is changing?
 - What is not changing?
 - Why are we changing?
 - When will the change happen?
 - Who will it affect?
 - How will it be done?
 - What does it look like?
 - What are the improvements?
- The next phases of improvement



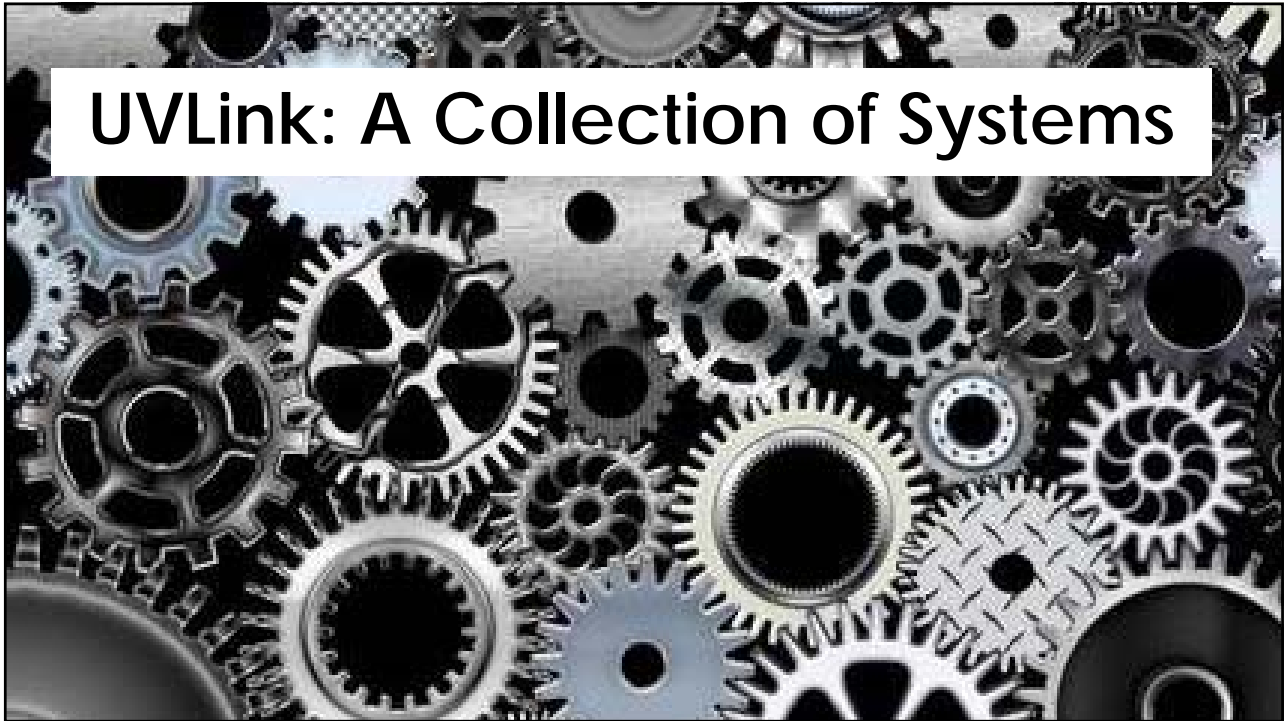
The Purpose of A Portal



- Share information and content for internal audiences
- Provide services and tools to internal audiences
- Target the content to a particular audience
- Provide specific functions for sub-audiences and smaller groups
- Be the “place to do business” for internal communities

The Transition

UVLink: A Collection of Systems



What Is Changing?



- ▶ UVLink changing to myUVU
- ▶ Student email changing from UVLink Mail to myUVU Gmail
- ▶ Other Changes
 - ▶ Banner 8 to Banner XE
 - ▶ Authentication from UVLink CAS to myUVU CAS

What Is Not Changing?

- ▶ The LMS will remain Canvas
- ▶ The backend systems will remain Banner
- ▶ Most systems that UVLink ties to will remain the same



Why Is The Portal Changing?

- ▶ Portal
 - ▶ Needs to be mobile friendly (responsive/adaptive)
 - ▶ Increased exposure to content and services
 - ▶ Rebuild to be "the place" to do internal services
 - ▶ Create a better internal audience experience
- ▶ Email
 - ▶ Changing needs of students
 - ▶ Better "open" solution



Why Is The Portal Changing?

FOR YOU!

myUVU Should Provide...

- Shared information and content for YOU
- Provide services and tools for YOU
- Target the content specifically to YOU
- Provide specific functions for YOU
- Be the "place to do business" for YOU



When Will The Change Happen?

Before August 1

- Alpha site rolled out to a few "testers"

August 1

- Beta site rollout out to "select groups"
- Student Services, SWAT, UCC, Web Community, etc.

September 1

- Beta site rollout to all students, faculty, employees, and advisors

October 15

- Live "switch over" for main system to become myUVU
- UVLink will still be available with limited functionality

June 30, 2016

- Old UVLink and UVLink Mail system decommissioned

It Won't All Happen At Once



Who Will Be Affected?



- All employees
- All faculty
- All students
- All Advisors
- All internal UVU Communities

How Will It Be Done?

- 1** Research
- 2** Analysis of existing systems
- 3** Architecture and strategy
- 4** Design, Development, Testing
- 5** Launch and beyond

Research Based Architecture

Questionnaires

- Four main audiences
 - Employees – 300 (student, part-time, full-time)
 - Students – 200 (part-time, full-time)
 - Faculty – 200
 - Advisors – 80
- Looking for most used features of UVLink
- Requesting improvement input

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Student Questionnaire on UVLink at UVU

UVU thanks you for taking a moment to help us improve the UVLink system. Your input is EXTREMELY valuable to us as we rebuild the UVLink experience for students. Please take just a couple of minutes and thoughtfully answer the following question. Again, THANK YOU for your time and input.

Please check the **TOP 10 ITEMS** [or more] from the list below that you use or would like to use most in UVLink.

<input type="checkbox"/> Academic Calendars	<input type="checkbox"/> Computer Rentals	<input type="checkbox"/> Library Forms	<input type="checkbox"/> Service Desk Incident Processing
<input type="checkbox"/> Academic Counseling	<input type="checkbox"/> Course Catalog Search by Subject	<input type="checkbox"/> Library Services for Students	<input type="checkbox"/> Service Outage Request Form
<input type="checkbox"/> Academic Dates & Deadlines	<input type="checkbox"/> Current Course Catalog	<input type="checkbox"/> Local Movie Listings	<input type="checkbox"/> Software Downloads
<input type="checkbox"/> Academic Profile	<input type="checkbox"/> Current Outages	<input type="checkbox"/> Look Up Classes	<input type="checkbox"/> Student Government (UVUSA)
<input type="checkbox"/> Academic Standards	<input type="checkbox"/> Current Semester Student Timetable	<input type="checkbox"/> Map of Campus	<input type="checkbox"/> Student Grades
<input type="checkbox"/> Academic Tutoring	<input type="checkbox"/> eFund Enrollment	<input type="checkbox"/> Multicultural Center	<input type="checkbox"/> Student Graduation
<input type="checkbox"/> Accident Form	<input type="checkbox"/> Email	<input type="checkbox"/> My Dashboard Home	<input type="checkbox"/> SWMM Flowchart
<input type="checkbox"/> Add or Drop Classes	<input type="checkbox"/> Faculty & Staff Directory	<input type="checkbox"/> My List of Classes	<input type="checkbox"/> Talk to the UVUSA President
<input type="checkbox"/> Alerts	<input type="checkbox"/> Faculty & Staff Directory [Searchable]	<input type="checkbox"/> OIT Phone List - Alphabetical	<input type="checkbox"/> Testing for New Students
<input type="checkbox"/> Alumni Resources	<input type="checkbox"/> FERPA - Confidentiality of Record Information	<input type="checkbox"/> OIT Phone List - By Dept	<input type="checkbox"/> Transcript Request Form
<input type="checkbox"/> Assessments	<input type="checkbox"/> Final Exam Schedule	<input type="checkbox"/> OIT Service Catalog	<input type="checkbox"/> Transfer Students
<input type="checkbox"/> Athletics	<input type="checkbox"/> Final Grades - View Current Grades	<input type="checkbox"/> One Stop	<input type="checkbox"/> Tuition/Fee Balance
<input type="checkbox"/> Audit Form	<input type="checkbox"/> Financial Aid & Scholarship Information	<input type="checkbox"/> Outdoor Adventure Center	<input type="checkbox"/> Tuition Payment PLUS
<input type="checkbox"/> Banner Services	<input type="checkbox"/> Financial Aid Forms	<input type="checkbox"/> Parking Services Request for Approval	<input type="checkbox"/> Tutorial
<input type="checkbox"/> BookMatch	<input type="checkbox"/> Find an Advisor	<input type="checkbox"/> Petition for Exception to Academic Policy	<input type="checkbox"/> UCCU Events Center
<input type="checkbox"/> Bus Pass Renewal	<input type="checkbox"/> Future Semester Student Timetable	<input type="checkbox"/> Petition for Exception to Academic Policy	<input type="checkbox"/> Utah Valley Event Calendar
<input type="checkbox"/> Buy Parking Permits/Pay Options	<input type="checkbox"/> Get Help	<input type="checkbox"/> Petition for Suspension Review	<input type="checkbox"/> Unannounced Walkup
<input type="checkbox"/> Campus Convocation Forms	<input type="checkbox"/> Graduate Studies	<input type="checkbox"/> Planned Outages	<input type="checkbox"/> UVLink Feedback
<input type="checkbox"/> Campus Life Calendar	<input type="checkbox"/> Graduation and Diploma Status	<input type="checkbox"/> Print Credit Account Management	<input type="checkbox"/> UVU on iTunes U
<input type="checkbox"/> Campus Maps including Building Maps	<input type="checkbox"/> Health Services for Students	<input type="checkbox"/> Registration	<input type="checkbox"/> UVU's Youtube Site
<input type="checkbox"/> Career Development Center	<input type="checkbox"/> Housing Listing (Off-Campus)	<input type="checkbox"/> Registration Status	<input type="checkbox"/> Veterans
<input type="checkbox"/> Change Class Options	<input type="checkbox"/> How to Apply to Apply for Graduation	<input type="checkbox"/> Registration Tutorial	<input type="checkbox"/> Volunteer & Service Learning
<input type="checkbox"/> Class Registration	<input type="checkbox"/> Instructions to Apply for Graduation	<input type="checkbox"/> Report a Concern	<input type="checkbox"/> Wait List Tutorial
<input type="checkbox"/> Class Schedule Search	<input type="checkbox"/> International Students	<input type="checkbox"/> Request a Printed/Official Transcript	<input type="checkbox"/> WebStart
<input type="checkbox"/> Classroom Testing Center	<input type="checkbox"/> Internships	<input type="checkbox"/> Request to Prevent Disclosure of Directory Info Form	<input type="checkbox"/> Welcome to the New UVLink
<input type="checkbox"/> Club Forms	<input type="checkbox"/> IT Projects Request Form	<input type="checkbox"/> Residency Information	<input type="checkbox"/> What Will My Education Cost
<input type="checkbox"/> Clubs	<input type="checkbox"/> Level 2 Unplanned Outage Flow Chart	<input type="checkbox"/> Returning Student Admissions Info	<input type="checkbox"/> Wireless Network Information
<input type="checkbox"/> Computer Labs		<input type="checkbox"/> Scholarship Application	<input type="checkbox"/> Withdrawal Form
			<input type="checkbox"/> Withdrawal Form
			<input type="checkbox"/> Women's Success Center
			<input type="checkbox"/> Write to the President

Are there other items that you would like to see in UVLink or that you feel would make UVLink more beneficial to you as a student?

1	6
2	7
3	8
4	9
5	10

Any other comments that you would like us to consider to make UVLink a better experience for you as a student?

If you would like to continue helping us architect UVLink by serving on a focus group, or panel (there may even be a gift for your help), please feel free to enter your name and email address below and we will contact you for future UVLink discussions.

Name

Email

Submit Clear

WEB DEVELOPMENT SERVICES | websupport@uvu.edu | 801.863.7975 | ROOM WD-001

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Accommodation

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UTAH VALLEY UNIVERSITY

Research Based Architecture

Focus groups

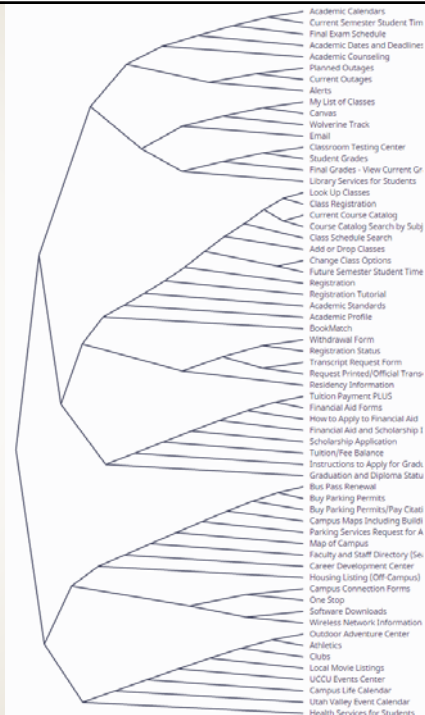
- From questionnaires
- Smaller groups (20-30) per audience
- Looking for further organization input

Deck	Deck	Deck
Utah Valley Event Calendar	Buy Parking Permits/Pay Citations	Class Registration
Outdoor Adventure Center	Scholarship Application	Look Up Classes
Wireless Network Information	My List of Classes	Classroom Testing Center
BookMatch	Registration Tutorial	Graduation and Diploma Status
Career Development Center	Campus Maps Including Building Maps	Campus Connection Forms
Registration	Housing Listing (Off-Campus)	Current Outages
Class Schedule Search	Transcript Request Form	Email
Library Services for Students	Current Semester Student Timetable	UCCU Events Center
Tuition Payment PLUS	Withdrawal Form	Buy Parking Permits
Wolverine Track	Course Catalog Search by Subject	Academic Calendars
Academic Profile	Alerts	Canvas
Current Course Catalog	Class Registration	Parking Services
Tuition/Fee Balance	Look Up Classes	Request for Appeal
Planned Outages	Classroom Testing Center	Add or Drop Classes
Final Exam Schedule	Graduation and Diploma Status	Athletics
Academic Standards	Campus Connection Forms	Financial Aid Forms
Academic Counseling	Current Outages	Registration Status
Change Class Options	Email	Student Grades
Faculty and Staff Directory (Searchable)	UCCU Events Center	Health Services for Students
Campus Life Calendar	Buy Parking Permits	Future Semester Student Timetable
Academic Dates and Deadlines	Academic Calendars	Financial Aid and Scholarship Information
Instructions to Apply for Graduation	Canvas	Local Movie Listings
Software Downloads	Parking Services	One Stop
Map of Campus	Request for Appeal	How to Apply to Financial Aid
Residency Information	Add or Drop Classes	Request Printed/Official Transcript

Card Sorting

- "Similar" groupings and content

Academic Calendars	75	55	55	27	40	40	7	27	16	7	16	16	16	27	7
Current Semester Student Timetable	75	75	55	16	27	27	7	40	27	16	16	16	16	27	7
Final Exam Schedule	55	75	40	16	16	16	7	40	27	16	16	27	27	40	7
Academic Dates and Deadlines	55	55	40	16	16	16	16	27	16	7	16	27	27	40	16
Academic Counseling	27	16	16	16	7	7	7	7	7	7	7	7	7	7	16
Planned Outages	40	27	16	16	7	100	27	7	0	0	16	0	0	7	0
Current Outages	40	27	16	16	7	100	27	7	0	0	16	0	0	7	0
Alerts	7	7	7	16	7	27	27	7	0	0	40	0	0	7	7
My List of Classes	27	40	40	27	7	7	7	7	75	40	40	27	27	55	7
Canvas	16	27	27	16	7	0	0	0	25	40	27	27	40	40	7
Wolverine Track	7	16	16	7	7	0	0	0	40	40	16	16	16	27	0
Email	16	16	16	16	7	16	16	40	40	27	16	16	16	40	16
Classroom Testing Center	16	16	27	27	7	0	0	0	27	27	16	16	75	55	40
Student Grades	16	16	27	27	7	0	0	0	27	40	16	16	75	55	27
Final Grades - View Current Grades	27	27	40	40	7	7	7	55	40	27	40	55	55	16	16
Library Services for Students	7	7	7	16	16	0	0	7	7	7	0	16	40	27	16
Look Up Classes	16	27	27	27	16	0	0	7	27	40	27	0	7	16	7
Class Registration	16	27	27	27	16	0	0	7	27	40	27	0	7	16	7
Current Course Catalog	7	16	16	16	7	0	0	7	16	27	16	0	0	7	0
Course Catalog Search by Subject	7	16	16	16	7	0	0	7	16	27	16	0	0	7	0
Class Schedule Search	27	40	40	16	16	7	7	7	27	40	27	0	7	16	7
Add or Drop Classes	7	16	16	7	7	0	0	0	16	27	16	0	0	7	0
Change Class Options	16	27	27	16	16	0	0	0	27	40	27	0	7	16	7



Analysis of Existing Systems

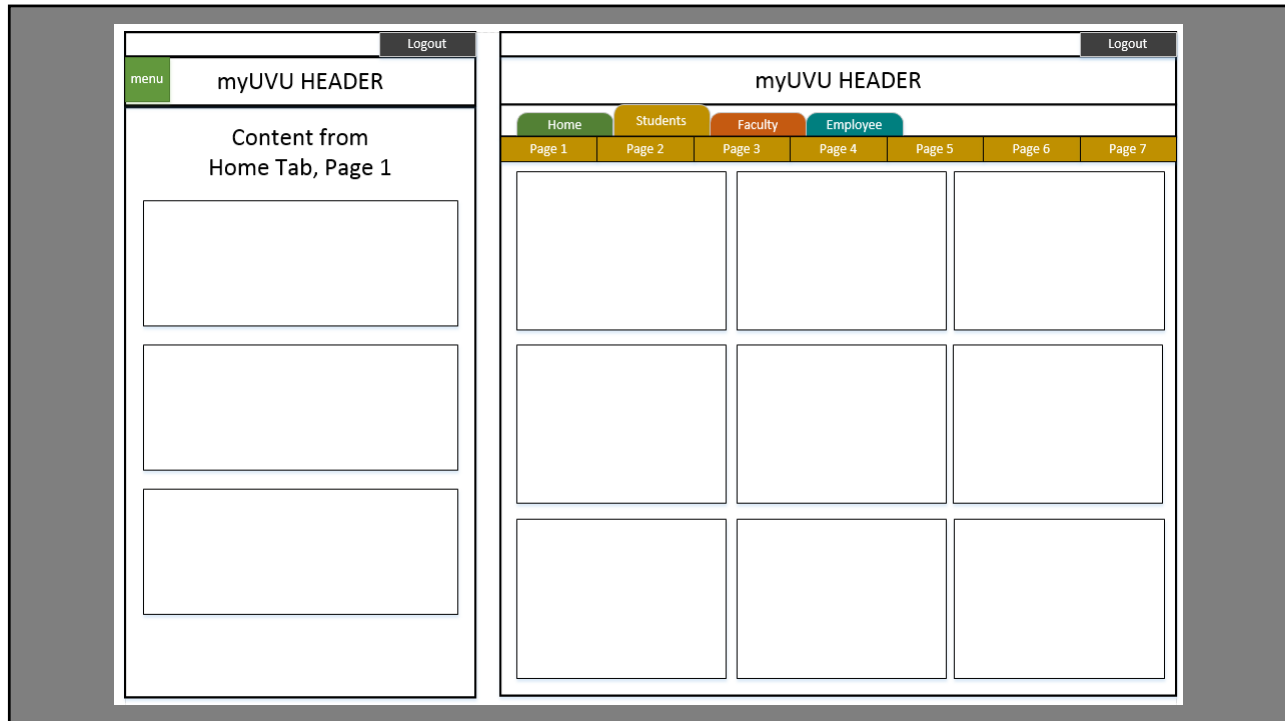


- Email
- Portal (UVLink)
- Banner Services
- Other third party systems
 - Canvas, Calendars, Wolverine Track, etc.

Architecture and Strategy

- Site Map
- Identifying key functions, services, content
- Organize by "audience"
- Must be adaptable to additional needs/systems
- Break down by tab, pages, portlet, content
- Determining best layout for mobile, tablet, and desktop





Design, Develop, Test

Design

- New fresh design
- Include new branding elements

Develop

- Latest frameworks and code base
- New portal backend system (Luminis 5.1)

Test

- Functionality
- Usability

myUVU Logged in as: JOHN DOE

Faculty

Faculty

Merla settles authentic beard if they Caries put a bird on it arisan welan isticle Hella pug salvia.

ANNOUNCEMENTS

ALL | PUBLIC | EMPLOYEE | STUDENT | FACULTY

GENERAL ANNOUNCEMENTS

- Limited Purchase Checks (LPC) Year-End Deadlines
- PURCHASING YEAR-END DEADLINES
- Job Announcement for Math Lab Director
- Benefits Open Enrollment
- EO/AA Mandatory Employee Training (Title IX)

EMAIL

INBOX (17) | GET MAIL | COMPOSE | ADDRESS BOOK

E-MAIL

From	Subject	Size	Date
This is a important...	subject here...	2k	05/12/15
Spam alert...	subject here...	13k	05/12/15
Hi want some spam...	subject here...	5k	05/12/15
Student update info...	subject here...	8k	05/12/15
Last chance...	subject here...	10k	05/12/15

WELCOME TO UVLINK

PERSONAL INFORMATION

- Answer a Survey
- View Address(es) and Phone(s)
- Update Address(es) and Phone(s)
- View E-mail Address(es)
- Update E-mail Address(es)
- Directory Profile
- View Emergency Contacts
- Update Emergency Contacts
- Name Change Information
- Social Security Number Change Information
- View/Change eRefunds Information

EMPLOYEE SERVICES

- T.I.M.S. Time and Leave Entry
- HR/Payroll Proxy Access Setup
- Benefits and Deductions
- Pay Information
- Tax Forms
- Organization Chart
- My Wellness Challenges
- ePersonnel Action Form (New, IF or Safety)
- eSemester Appointment Form
- Part-Time/Adjunct Hours Worked
- List part-time/adjunct hours

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myUVU Logged in as: JOHN DOE

Student

Student

Merla settles authentic beard if they Caries put a bird on it arisan welan isticle Hella pug salvia.

STUDENT SERVICES

- Admissions
- Registration
- Student Records
- 2014-2015 Scholarship Application
- Financial Aid Status
- Requirements
- Award
- Federal Shopping Sheet
- View Scholarship Awards
- Upload Financial Aid Forms
- Instructions to Apply for Graduation
- Wolverine Tracks
- Final Grades - View Current Grades
- Graduation and Diploma Status
- Request Transcripts/Critical Transcript
- Graduate Studies
- Alumni Resources

CANVAS

Canvas LUVU's learning management system.

ATTENDING CLASS

- My list of classes
- Academic Tutoring
- Request a Tutor
- Final Exam Schedule
- Student Timetable [pdf]

BOOKMARKS

SERVICE

- T.I.M.S.
- Pay Info
- Tax

INFO

- UVU Health Care Summary 1-15-14 (pdf)
- UVU Campus Health April 2013 (pdf)
- Forum Presentation (pdf)
- Q&A Responses (pdf)
- Health Care Followup PELC (pdf)

Home

Students

My Academics

Registration & Planning My Education

Campus Services

Paying For Your Education

Campus Life

First Year

Graduating Seniors

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The screenshot displays the myUVU portal interface. On the left is a vertical navigation menu with options: Home, Students, Employees (highlighted), HR Service Center, Benefits Service Center, Payroll/Time Clock, Technology Support, Campus Services, and Budgets & Financials. The main content area shows a user logged in as JOHN DOE. It features a 'WELCOME TO UVLINK' section with instructions, a 'PERSONAL INFORMATION' section with links for profile updates, and an 'EMPLOYEE SERVICES' section with various service links. Below these are 'ANNOUNCEMENTS' and 'EMAIL' sections, including an inbox table.

From:	Subject:	Size:	Date:
This is a important...	subject here...	2k	05/12/15
Spam alert...	subject here...	13k	05/12/15
Hi want some spam...	subject here...	5k	05/12/15
Student update info...	subject here...	8k	05/12/15
Last chance...	subject here...	10k	05/12/15

What Are The Improvements?

- New fresh design
- Mobile friendly (responsive/adaptive)
- New email system for students
- Direct linking with friendly URLs
- Improved organization and navigation
- Additional pages, targeted audiences
- Ability to have "group" sites
- Training videos on how to use myUVU
- Much more as systems are adapted

Launch Process

Before August 1 – Alpha site finalized, architecture finished

August 1 – Beta site rollout to select groups – testing/feedback

September 1 – Beta site released to all internal UVU community

October 15 – “Go Live” (authenticated systems switched)

- UVLink will still be available

Oct 15, 2015 – June 30, 2016

- Features slowly removed from UVLink, pointing them to myUVU

June 30, 2016

- Old UVLink and UVLink Mail system decommissioned

Launch and Next Phases

- Too many systems integrated to make all changes right now
- First, replace what we currently have
- Second, improve existing services
- Third, add additional functionality as needed
- “Living” system
- Future enhancements
 - Integrate new Banner XE portlets for new functionality
 - Mobile app features implemented within myUVU
 - Addition of many third party systems across campus



Website For Updates

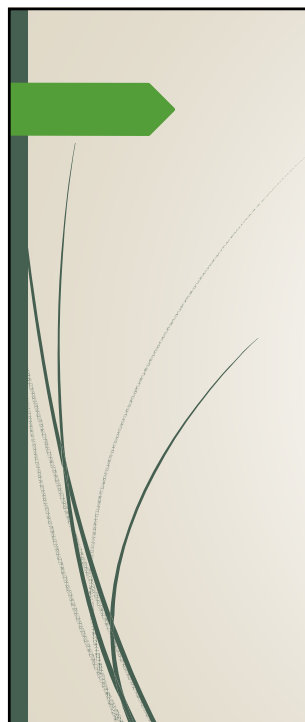
www.uvu.edu/myuvu



Summary

- UVLink and UVLink Mail are changing
- Much improved systems
- Phased project
- Stay informed, give feedback

www.uvu.edu/myuvu



Q & A

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