UVLink to myUVU
The New Employee and Student Portal

Nathan Gerber
Director - Web Development Services

Outline
- The purpose of a portal
- The transition
  - What is changing?
  - What is not changing?
  - Why are we changing?
  - When will the change happen?
  - Who will it affect?
  - How will it be done?
  - What does it look like?
  - What are the improvements?
- The next phases of improvement
The Purpose of A Portal

- Share information and content for internal audiences
- Provide services and tools to internal audiences
- Target the content to a particular audience
- Provide specific functions for sub-audiences and smaller groups
- Be the “place to do business” for internal communities

The Transition
What Is Changing?

- UVLink changing to myUVU
- Student email changing from UVLink Mail to myUVU Gmail

Other Changes
- Banner 8 to Banner XE
- Authentication from UVLink CAS to myUVU CAS
What Is Not Changing?

- The LMS will remain Canvas
- The backend systems will remain Banner
- Most systems that UVLink ties to will remain the same

Why Is The Portal Changing?

- Portal
  - Needs to be mobile friendly (responsive/adaptive)
  - Increased exposure to content and services
  - Rebuild to be “the place” to do internal services
  - Create a better internal audience experience
- Email
  - Changing needs of students
  - Better “open” solution
Why Is The Portal Changing?

FOR YOU!

myUVU Should Provide...

- Shared information and content for YOU
- Provide services and tools for YOU
- Target the content specifically to YOU
- Provide specific functions for YOU
- Be the “place to do business” for YOU
When Will The Change Happen?

Before August 1
- Alpha site rolled out to a few “testers”

August 1
- Beta site rollout out to “select groups”
- Student Services, SWAT, UCC, Web Community, etc.

September 1
- Beta site rollout to all students, faculty, employees, and advisors

October 15
- Live “switch over” for main system to become myUVU
- UVLink will still be available with limited functionality

June 30, 2016
- Old UVLink and UVLink Mail system decommissioned

It Won’t All Happen At Once
Who Will Be Affected?
- All employees
- All faculty
- All students
- All Advisors
- All internal UVU Communities

How Will It Be Done?
1. Research
2. Analysis of existing systems
3. Architecture and strategy
4. Design, Development, Testing
5. Launch and beyond
Research Based Architecture

Questionnaires

- Four main audiences
  - Employees - 300 (student, part-time, full-time)
  - Students - 200 (part-time, full-time)
  - Faculty - 200
  - Advisors - 80
- Looking for most used features of UVLink
- Requesting improvement input
Research Based Architecture

Focus groups
- From questionnaires
- Smaller groups (20-30) per audience
- Looking for further organization input

Card Sorting

“Similar” groupings and content
Analysis of Existing Systems

- Email
- Portal (UVLink)
- Banner Services
- Other third party systems
  - Canvas, Calendars, Wolverine Track, etc.

Architecture and Strategy

- Site Map
- Identifying key functions, services, content
- Organize by “audience”
- Must be adaptable to additional needs/systems
- Break down by tab, pages, portlet, content
- Determining best layout for mobile, tablet, and desktop
Design, Develop, Test

**Design**
- New fresh design
- Include new branding elements

**Develop**
- Latest frameworks and code base
- New portal backend system (Luminis 5.1)

**Test**
- Functionality
- Usability
What Are The Improvements?

- New fresh design
- Mobile friendly (responsive/adaptive)
- New email system for students
- Direct linking with friendly URLs
- Improved organization and navigation
- Additional pages, targeted audiences
- Ability to have “group” sites
- Training videos on how to use myUVU
- Much more as systems are adapted
Launch Process

Before August 1 - Alpha site finalized, architecture finished
August 1 - Beta site rollout to select groups - testing/feedback
September 1 - Beta site released to all internal UVU community
October 15 - “Go Live” (authenticated systems switched)
  - UVLink will still be available

  - Features slowly removed from UVLink, pointing them to myUVU

June 30, 2016
  - Old UVLink and UVLink Mail system decommissioned

Launch and Next Phases

- Too many systems integrated to make all changes right now
- First, replace what we currently have
- Second, improve existing services
- Third, add additional functionality as needed
- “Living” system
- Future enhancements
  - Integrate new Banner XE portlets for new functionality
  - Mobile app features implemented within myUVU
  - Addition of many third party systems across campus
Website For Updates

www.uvu.edu/myuvu

Summary

- UVLink and UVLink Mail are changing
- Much improved systems
- Phased project
- Stay informed, give feedback

www.uvu.edu/myuvu